

## Code of Conduct

The St. Cloud Area Family YMCA is committed to providing a safe and welcoming environment for all members and guests. To promote safety and comfort for all, we ask individuals to act appropriately at all times when they are in our facility or participating in our programs.

We expect persons using the YMCA to behave in a mature and responsible way and to respect the rights and dignity of others. Our Code of Conduct does not permit language or any action that can hurt or frighten another person or that falls below a generally accepted standard of conduct. Examples include; without limitation:

- + Appropriate attire must be worn at all times for the activity. Offensive wording on shirts or accessories fall under this area.
- + Angry or vulgar language including swearing, name-calling or shouting.
- + Physical contact with another person in any angry or threatening way.
- + Any demonstration of sexual contact or activity.
- + Harassment or intimidation by words, gestures, body language or any other menacing behavior.
- + Theft or behavior which results in the destruction of property.
- + Carrying or concealing any weapons, devices or objects which may be used as weapons.
- + Using or possessing illegal chemicals or alcohol in or on YMCA property or at YMCA sponsored programs.
- + Any other conduct of an inappropriate, threatening, or offensive nature i.e. interrupting fitness classes or other structured workouts by non-participants.
- + Loitering is not permitted in or outside of the YMCA.

The YMCA and its property is a smoke-free environment. Smoking is not permitted on the YMCA property.

Members and guests are encouraged to be responsible for their personal comfort and safety and ask any person whose behavior threatens their comfort to refrain. If a member or guest feels uncomfortable in confronting the person directly, he or she should report the behavior to a staff person.

Members and guests should not hesitate to notify a staff person if assistance is needed.

All reported incidents will be reviewed by Executive Management. The decision to suspend or terminate YMCA membership privileges will be made at the discretion of Executive Management if a violation of the Code of Conduct has occurred.

## Payments, NSF and Termination Procedures

\* This is a continuous membership plan. I understand that I must give the YMCA a **written notice by the 15th, one month prior** to when a change or termination is to become effective.

\* If I think the YMCA made a withdrawal in error, I must notify the YMCA within 90 days. The YMCA is not responsible for disputed transactions over 90 days old.

\*Should any membership draft not be honored by my financial institution for any reason, I realize that I am still responsible for that payment **plus a \$20 service charge applied by the YMCA**. This is in addition to any service fees my financial institution may charge.

\* The YMCA Board of Directors may, at their discretion, adjust the monthly rate applicable to my category of membership. I understand that I will receive at least four weeks notice prior to any such change.

\* **The YMCA reserves the right to resubmit for payment balances returned as unpaid.**

\* I understand that unpaid balances can result in termination of membership.

**I hereby authorize the YMCA to draw funds from my bank account/credit card and I understand that I am liable for these membership dues. Funds will be drawn on the 15th of each month**

Date \_\_\_\_\_ Member Signature \_\_\_\_\_